

Sustainability at SAP Overview and Key Initiatives

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PUBLIC



Sustainability at SAP

Help the world run better and improve people's lives

"... We must act decisively to protect our planet from both the coronavirus and the existential threat of climate disruption..."

Secretary-General's Message (Earth Day, April 22nd 2020)



António Guterres
Secretary-General of the United Nations

Agenda

- Overview Sustainability at SAP
- SAP as Exemplar Selected Initiatives
- SAP as Enabler Product Portfolio

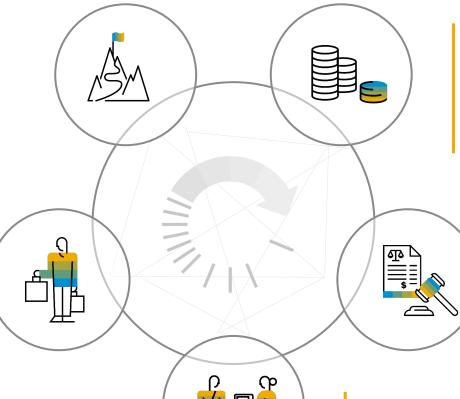
Increasing Stakeholders Expectations

CEOs

48% of CEOs implement sustainability in their business operations <u>source</u>

Consumers

5.6x faster growth of sustainable consumer packaged goods <u>source</u>



Investors

34% growth in global sustainable investments between 2016 and 2018 <u>source</u>

Regulators

60+ carbon pricing initiatives in place or scheduled for implementation <u>source</u>

Employees

Responsible employers = #1 concern amongst
Millennial and Gen Z Source

Sustainability at SAP

SAP's purpose is to help the world run better and improve people's lives

Sustainability

Creating Positive Economic, Environmental and Social Impact within Planetary Boundaries

Enable

Providing products and services that meet the sustainability challenges and opportunities of our customers

Exemplar

Leading by example in our own sustainable business operations and practices

Holistic Steering and Reporting

- SAP Sustainability Control Tower
 Integrated Reporting
- Value Balancing Alliance

Climate Action Zero Emissions

- SAP Product Footprint Management
- SAP Environment Management (EHS)
- Carbon Neutrality by 2023
- **Environmental Management System**

Circular Economy Zero Waste

- SAP Responsible Design & Production *
- GreenToken by SAP
- Phase out single-use Plastics

Social Responsibility Zero Inequality

- SAP Health and Safety Management (EHS)
- SAP Ariba
- Diversity, Equity, and Inclusion
- Health & Well-Being
- Skilled and Inclusive Workforce
- Social and Inclusive Entrepreneurship

Ethical business practices















SAP as Exemplar | Selected Initiatives

Leading by example in our own sustainable business operations and practices

SAP's Approach to Holistic Steering and Integrated Reporting

Multi-capital management for long-term success

Holistic View on Performance

by connecting financial and non-financial indicators in SAP's Integrated Report

Internal Dashboard

for all employees to drill-down into their contributions to SAP's environmental and social sustainability KPIs

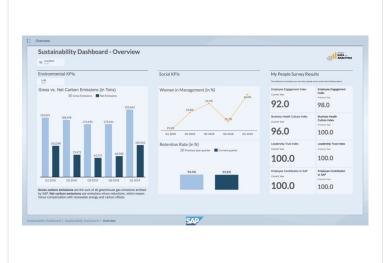
Founding member of the Value Balancing Alliance

to help measuring the environmental, human, social and financial value companies provide to society

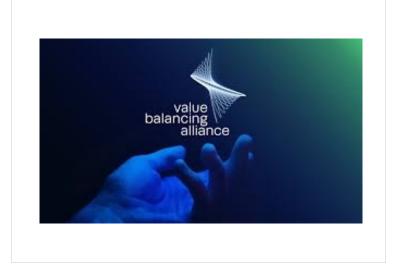


SAP Integrated Report

https://www.sap.com/integrated-reports/2020/en/connectivity.html



SAP's internal Sustainability Dashboard, based on SAP Analytics Cloud (internal: https://go.sap.corp/Sustainability Dashboard)



Value Balancing Alliance https://www.value-balancing.com

Environmental Sustainability at SAP

Strategic Objectives

- Carbon Neutral by 2023: Achieve a net-zero carbon footprint of SAP's operations by 2023 (avoid, reduce, compensate approach)
- Business Ambition for 1.5°C: Committed science-based target to limit global temperature rise to 1.5 degrees
- Zero Waste: Phase out single-use plastics

Key Initiatives

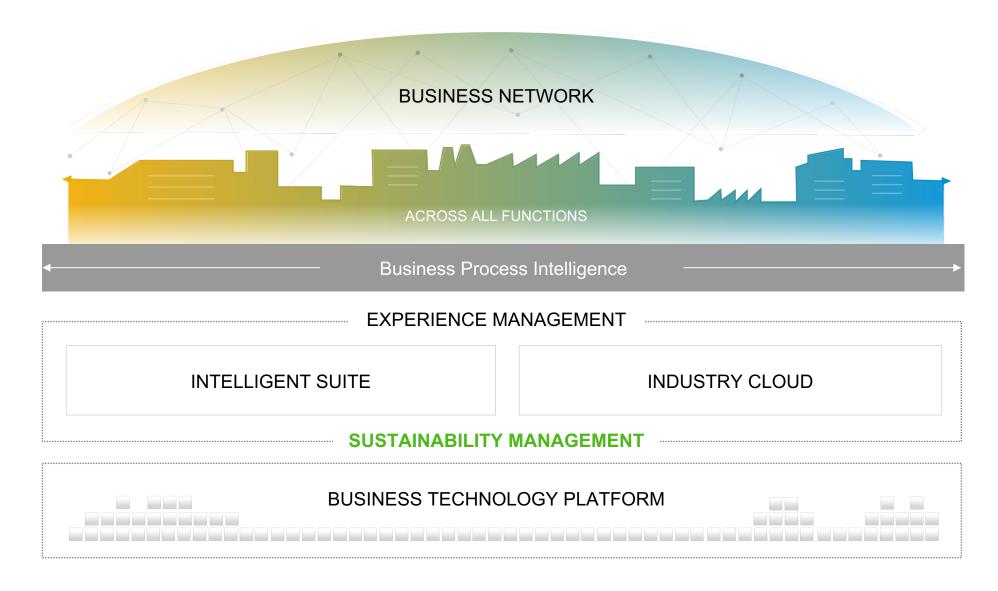
- Green cloud: 100% renewable electricity for all data center and facilities globally since 2014
- **E-cars**: 33% e-cars in global car fleet by 2025 (~10.000 cars)
- Business flights: Internal carbon price for business flights to offset related carbon emissions
- Offsets: From our strategic investment in the Livelihoods Carbon Funds
- Environmental Management System: All SAP-owned facilities ISO 14001 certified by 2025



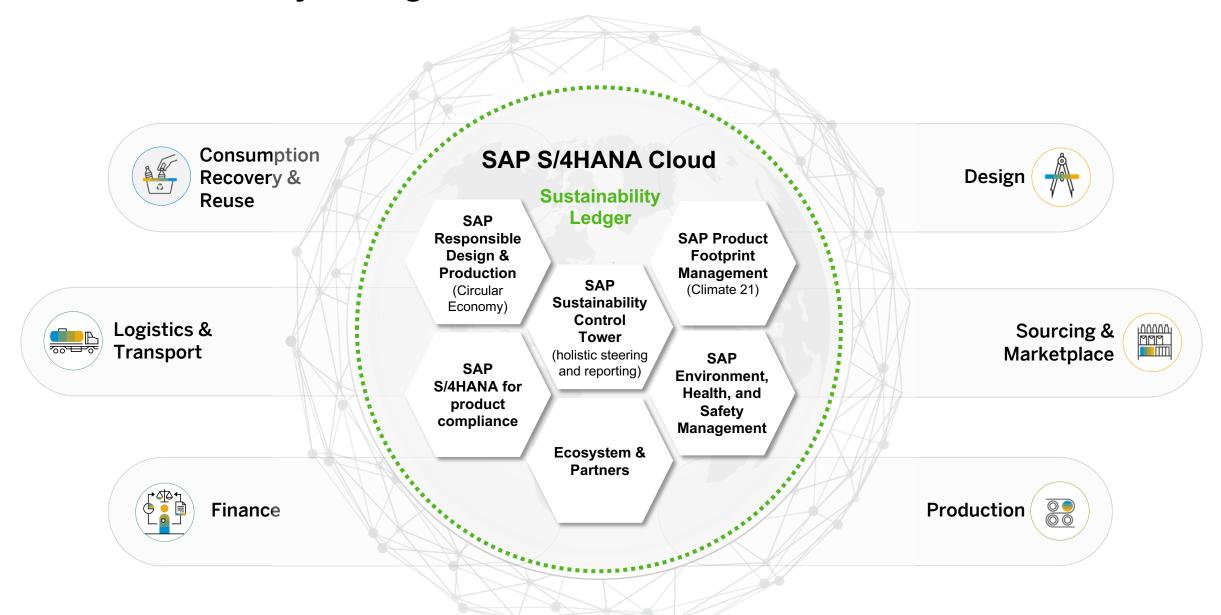
SAP as Enabler | Overview

Providing products and services that meet the sustainability challenges and opportunities of our customers

Sustainability Is Core to SAP's Strategy and Vision of the Intelligent Enterprise



SAP Sustainability Management: Cloud. Modular. Embedded. Into the Network



Climate 21 | Reduce GHG emissions along the value chain

Climate 21 | Neduce Grid ellissions along the value chair

The Challenge

Tackling the challenge of the 21th Century

SAP has launched the Climate 21 program to build analytical and transactional capabilities into SAP enterprise applications that can help customers to understand and minimize the greenhouse gas (GHG) footprint of their products and operations along their value chains.

Understand your CO2 footprint

Since 2000 GHG reporting and performance has been primarily built into separate EHS systems. For full management of CO2 the integration with core business is essential. SAP is committed to supporting customers in pursuing their low carbon business objectives.

he value chain | Completed with multi year roadmap | Co2 footprint of inputs operations and products | Co2 | Co3 footprint of inputs operations and products | Co3 footprint | Co3 footprint

The Solution Vision

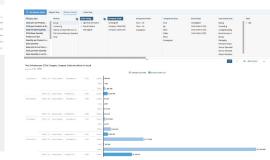
Analysis of the CO_2 footprint of products and services along the end-to-end value chain. Transactions to optimize the CO_2 footprint of products and operations for all GHG categories.



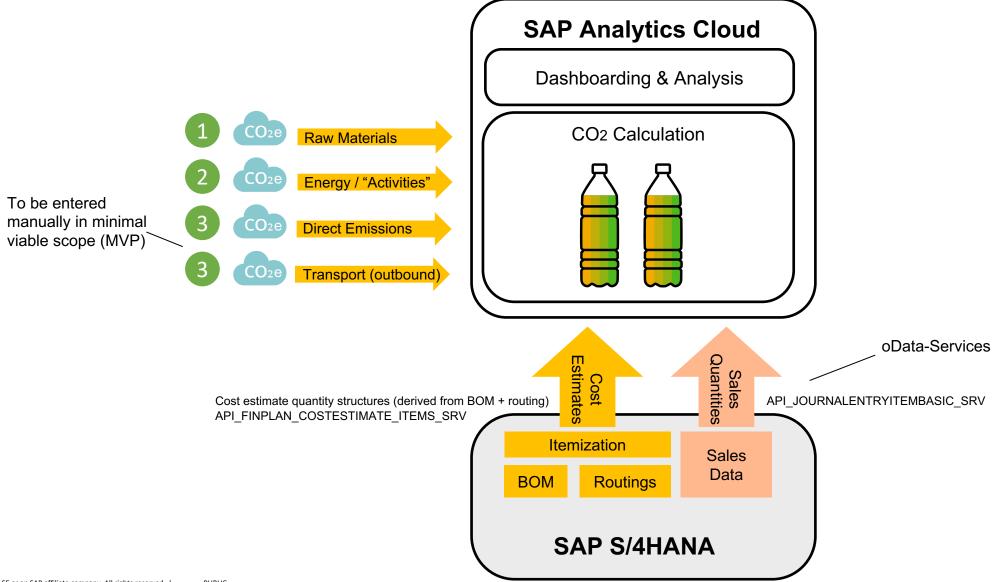
The First Solution Release

First solution release offers initial capabilities to calculate product carbon footprint based on the companies direct emissions, manufacturing activities, material input, and outbound transport combined with the product production information (BOM and Routing) in SAP





SAP Product Carbon Footprint Analytics Architecture



Solution Vision in Co-Innovation Customer collaboration possible

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Circular Economy | Responsible Production & Design

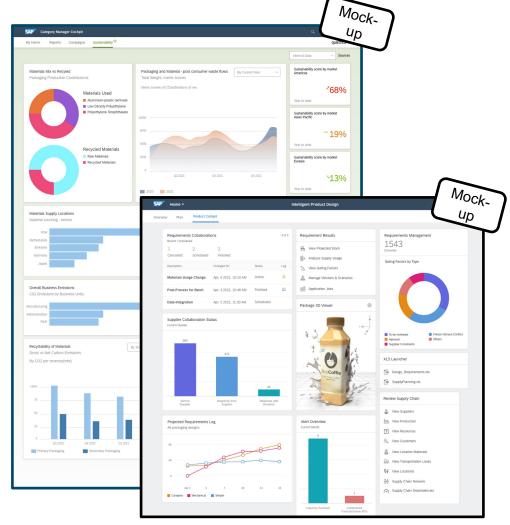
The Challenge

To remain competitive, supply chain leaders must dramatically alter how supply chains operate. The 'new normal' is becoming Global Supply Chain with Local Execution (i.e. design everywhere, produce everywhere, deliver personalized products in a sustainable and affordable way for the mass market) which includes transparency of impact (i.e. CO2) and a shift from wasteful linear models to circular models that reuse and renew limited resources.

The Solution Vision

Circular Economy initiative will enable customers to manage limited resources productively throughout their lifecycle and transform product portfolios to design out waste and pollution, keep products and materials in use, and regenerate natural systems, leading the transition to inclusive & circular economy.

Responsible Design and Production Provide visibility into product use & fate and insight into material value maintenance or loss at end-of-life. Provide material, product and custome insights to create new value and develop innovative business models. Responsible Consumption Responsible Sourcing and Marketplace Engage and empower consumers to choose more sustainable products and improve Ethically connect sources of secondary product experience across the entire product material demand to supply to maintain its highest value. Intelligent **Materials Hub** Resource Recovery & Reuse Provide insights businesses need to deliver collection. processing, recycling and composting infrastructure to increase cycling of material flows at their highest value.



Responsible Production: Material Cockpit showing a category manager metrics such as packaging recyclability and extended producer responsibility (EPR) schemes, allowing them to make changes to product design, for example changing a component to use more recycled materials.

Climate 21 Product Roadmap - Key Use Cases

2020 2021 2022 2023 **SAP Product** Integrate into Integrate into Carbon Accounting integrate to Product Design, Industry 4.0, Operations & Supply Chain Carbon Footprint Finance **Business Networks** analytics Sustainable Intelligent Suite: **Networks, Circular Economy, Design for Sustainability** C21 Optimize: Operations & Supply Chain C21 Evaluate: Foundation C21 Assess: **Product Carbon Footprint Analytics**

Thank you.

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